



Dublin City Council Homeless Service Complaint Form

Re: Housing Supports, Dublin City Council

Dublin City Council is committed to ensuring that the highest standards in homeless service provision are offered to individuals and families who experience homelessness.

If you are a **service user accessing a Dublin City Council Housing Support Service** and have been dissatisfied with the quality of service you have received, please complete the following form, outlining in as much detail as possible the grounds for your complaint and return to: **Housing Support Manager, Parkgate Hall, 6/9 Conyngham Road, Dublin 7**

(PLEASE COMPLETE IN BLOCK CAPITALS)

Name

Address

Telephone Number

Please indicate if this is the first time you have made this complaint

Yes

No

Please complete the following in relation to the incident:

Where the incident occurred

Date/Time of Incident:

Below please outline the details of your complaint (please attach additional pages as required)

Signed: _____ **Date:** _____



Foirm Gearáin, Seirbhísí do Dhaoine gan Dídean,
Comhairle Cathrach Bhaile Átha Cliath

Tá Comhairle Cathrach Bhaile Átha Cliath tiomanta do sheirbhís ar ardchaighdeán a sholáthair do dhaoine aonair agus do theaghlaigh atá gan Dídean

Más úsáideoir seirbhíse tú le **Seirbhís Tacaíochta Tithíochta Chomhairle Cathrach Bhaile Átha Cliath agus** má tá tú míshásta le caighdeán seirbhíse a fuair tú, comhlánaigh an fhoirm seo thíos le do thoil agus tabhair cur síos mionsonraithe i dtaobh do ghearáin. Seol ar ais an fhoirm chuig: **Bainisteoir Tacaíocht Tithíochta, Halla Gheata na Páirce, 6/9 Bóthar Conyngham, Baile Átha Cliath 7**

(Líon isteach i mbloclitreacha)

Ainm

Seoladh

Uimhir Theileafóin

An é seo an chéad uair duit an gearán seo a dhéanamh?

Is é

Ní hé

Líon isteach na mionsonraithe i dtaobh an eachtra anseo thíos:

Cá háit ar tharla an eachtra

Dáta / Am na heachtra:

Tabhair mionsonraí do ghearáin, thíos, le do thoil (ceangail breis leathanaigh más gá)

Sínithe: _____ **Dáta:** _____