



**Dublin City Council Homeless Service Complaint Form**

**Re: Dublin Region Homeless Executive**

**Dublin City Council is committed to ensuring that the highest standards in homeless service provision are offered to individuals and families who experience homelessness.**

If you are a **service user accessing a Dublin City Council homeless service** and have been dissatisfied with the quality of service you have received, please complete the following form, outlining in as much detail as possible the grounds for your complaint and return to: **The Dublin Region Homeless Executive Complaints Manager, Block 1, Floor 2, Civic Offices, Wood Quay, Dublin 8**

*(PLEASE COMPLETE IN BLOCK CAPITALS)*

**Name**

**Address**

**Telephone Number**

**Please indicate if this is the first time you have made this complaint**

Yes  No

**Please complete the following in relation to the incident:**

**Where the incident occurred**

**Date/Time of Incident:**

Below please outline the details of your complaint (please attach additional pages as required)

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**Signed:** \_\_\_\_\_ **Date:** \_\_\_\_\_



## Foirm Gearáin, Seirbhísí do Dhaoine gan Dídean,

### Comhairle Cathrach Bhaile Átha Cliath

Tá Comhairle Cathrach Bhaile Átha Cliath tiomanta do sheirbhís ar ardchaighdeán a sholáthair do dhaoine aonair agus do theaghlaigh atá gan Dídean

Más úsáideoir seirbhíse tú le **Feidhmeannacht um Dhaoine ar Easpa Dídine Réigiún Bhaile Átha Cliath (DRHE)** agus má tá tú míshásta le caighdeán seirbhíse a fuair tú, comhlánaigh an fhoirm seo thíos le do thoil agus tabhair cur síos mionsonraithe i dtaobh do ghearáin. Seol ar ais an fhoirm chuig: **Bainisteoir na nGearán, Feidhmeannacht um Dhaoine ar Easpa Dídine Réigiún Bhaile Átha Cliath, Bloc 1, Urlár 2, Oifigí na Cathrach, An Ché Adhmaid, Baile Átha Cliath 8**

(Líon isteach i mbloclitreacha )

**Ainm**

**Seoladh**

**Uimhir Theileafóin**

**An é seo an chéad uair duit an gearán seo a dhéanamh?**

Is é

Ní hé

**Líon isteach na mionsonraithe i dtaobh an eachtra anseo thíos:**

**Cá háit ar tharla an eachtra**

**Dáta / Am na heachtra:**

Tabhair mionsonraí do ghearáin, thíos, le do thoil (ceangail breis leathanaigh más gá)

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Sínithe: \_\_\_\_\_ Dáta: \_\_\_\_\_